Usage Policy

What nobody may use Momor for, across Momor Search, Momor Workflows and Momor Gateway, the rule for workflows that decide about people, and how to report misuse.

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This policy brings together the acceptable-use rules of the Consumer Terms and the Business Terms, and adds the rule for workflows that decide about people.

IN SHORT

- Use Momor lawfully and in good faith. Asking about difficult or sensitive subjects in good faith is allowed.
- Don't use Momor to harm or deceive people, or to break the law, and don't try to get around its limits or its security.
- A workflow that makes a decision about a person's credit, job, housing, health or legal rights must include a person who can review it.
- Report misuse to abuse@momor.ai.

A summary only. The full text below is what applies.

1. Who this policy applies to

This policy applies to everyone who uses Momor: personal Search accounts, and organizations on Momor Workflows and Momor Gateway, with their members, their keys and the workflows they run. An organization answers for what its members, its keys and its workflows do.

2. Not allowed

Use Momor lawfully and in good faith. Asking about difficult or sensitive subjects in good faith does not break these rules. You may not use Momor to:

- break the law, or help anyone else break it;
- create, seek or share sexual content involving minors. Momor reports child sexual abuse material to the National Center for Missing & Exploited Children as the law requires, without notice to you;
- threaten, harass, stalk or dox anyone, or identify, locate or track a private person without their consent;
- promote hatred or violence against people for their race, ethnicity, religion, gender, sexual orientation, disability or another protected characteristic;
- plan violence or terrorism, or make weapons capable of mass harm;
- defraud, impersonate or deceive people, including with fake reviews, deceptive synthetic media, or deliberately false information about elections, public health or emergencies;
- upload or connect content you have no right to share, malware, or files built to exploit systems;
- break into, probe, overload or disrupt Momor, other accounts, or the systems of model, data and tool providers;
- get around limits, caps, credits, payment or suspensions, including by opening more accounts;
- break a model provider's usage policy, or try to extract a model's weights or training data;
- use Momor Search by automated means, such as scripts, scrapers or bots, or reach the rest of Momor by automated means other than its APIs, keys and documented addresses.

3. Decisions about people

A workflow that makes a decision about a person's credit, job, housing, health or legal rights must include a person who can review that decision. The organization that runs the workflow is

responsible for that review.

4. What Momor does about misuse

Momor uses automated systems to detect abuse. It may refuse requests, delete uploaded files, and limit, suspend or close an account that breaks these rules, as section 9 of the Consumer Terms and section 10 of the Business Terms describe. Every such action by Momor's staff is recorded with a reason, and Momor tells the account why unless the law, security or an investigation prevents it.

5. Reporting misuse

Report misuse to abuse@momor.ai. Report a security issue to security@momor.ai.

Questions about this document: legal@momor.ai