Subprocessors

The companies Momor uses to provide Momor Search, Momor Workflows and Momor Gateway: what each does, the personal data it receives and where.

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IN SHORT

- These are the companies that process personal data for Momor to provide the Service.
- For an organization, they are the subprocessors the Data Processing Addendum allows. Section 6 of the DPA says how Momor adds or replaces one.
- A provider an organization chooses itself, through its own provider key, a tool server or an assistant it connects, is the organization's, not Momor's, and is not listed here.

A summary only. The full text below is what applies.

1. About this list

Each company receives only what its work needs.

2. Hosting and storage

Company	What it does	Personal data	Where
Microsoft (Azure)	Hosts Momor's servers, databases, cache and website, and keeps Momor's secrets	Everything the Service stores	United States (Central US)

Company	What it does	Personal data	Where
Render	Hosts Momor's servers, databases and cache	Everything the Service stores	United States (Oregon)
Cloudflare	Stores files, and carries traffic to Momor's servers	Files attached to questions and runs; the traffic it carries	Files: United States. Traffic: worldwide

3. Telemetry

Company	What it does	Personal data
Microsoft (Azure Application Insights)	Keeps logs, traces and metrics	Records of requests, with IP addresses shortened
Better Stack	Keeps logs, traces and metrics	Records of requests, with IP addresses shortened
New Relic	Keeps logs, traces and metrics	Records of requests, with IP addresses shortened

4. Email

Company	What it does	Personal data
Twilio SendGrid	Sends Momor's emails, such as sign-in codes and links	Email address and the message
Resend	Sends Momor's emails, such as sign-in codes and links	Email address and the message

5. Payments

Company	What it does	Personal data	Where
Stripe	Takes payments for credits and pays providers	Name, email address, billing details and payment card	United States

6. Sign-in

Company	What it does	Personal data
Google	Sign-in with Google, for people who choose it	Sign-in details: name, email address and profile picture
Apple	Sign in with Apple, for people who choose it	Sign-in details: name and email address

7. Feedback

Company	What it does	Personal data
Slack	Receives Momor's daily summary of the feedback people send	The summary, which can quote the questions, answers and comments the feedback concerns

8. Model providers

On Momor's supply, the provider serving a call is Momor's subprocessor, chosen within the organization's routing settings. A provider receives what the call needs: the request, the conversation so far, files and tool results. Each provider's data policy is shown in Momor's model catalog.

Company	What it does
Anthropic	Serves models
DeepInfra	Serves models
Fireworks AI	Serves models
Google (Gemini API and Vertex AI)	Serves models
Groq	Serves models
Microsoft (Azure AI Foundry)	Serves models
Mistral AI	Serves models
Moonshot AI	Serves models
OpenAI	Serves models and transcribes recordings
Together AI	Serves models
TypeSafe	Serves models

The providers approved to serve models through Momor Gateway are subprocessors in the same way when they serve a call. Each is shown in Momor's model catalog.

9. Search and data providers

When a request searches the web or looks something up, the provider receives the search terms, place names or coordinates it needs. To find an approximate location, ip-api receives the IP address.

Company	What it does
Serper	Web, news and image search, and reading web pages

Company	What it does
SerpApi	Web search
Jina AI	Reading web pages
Wikipedia	Encyclopedia articles
Wolfram Alpha	Calculations and facts
Google (Translation and Books)	Translation and book details
Unsplash	Images
OpenWeather	Weather
Open-Meteo	Weather
WeatherAPI.com	Weather
Mapbox	Places and maps
HERE	Places and routes
OpenStreetMap	Places
ip-api	Approximate location from an IP address
Finnhub	Market data
Deezer	Music
Free Dictionary API	Definitions
MedlinePlus	Health information

10. Contact

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